

Janus Interiors Bingley Ltd Terms & Conditions of Sale

- 1. Scope of the quotation:** The quotation is valid for 30 days from date shown (subject to manufacture's price increases and increases in V.A.T etc. it only includes products on the order form and work listed in the estimate and does not include any unforeseen work which may be required to correct any defects discovered in the structure of the building or the integrity of plastered surface's, floors and ceilings etc. or any other unforeseen work to correct existing defects or omissions associated with any service necessary for the completion of this installation. Any extra work, either necessary remedial work, which will be brought to your attention, or requested additional work will be priced on a time and materials basis and added to the final invoice for payment on completion. If an estimate of cost of any extra work is required, please contact our office immediately. No additional work will be carried out without your specific consent. (Please note item 11 & 14 and this will include any rooms adjacent too or above and below the room work is being carried out in).
- 2. Arranging your Installation:** Once all products and designs have been finalised to your complete satisfaction the next step is to arrange the installation. This is done by simply making an appointment at the showroom where we will finalise the contract and take a 30% deposit with the order, 60% on commencement i.e., the first day and 10% on completion. Payments: the initial deposit to be paid by bank transfer along with a credit card payment of £100.00 this provides the consumer with protection from the credit card company. Your installation date will be confirmed at this point. Your prompt payments are much appreciated.
- 3. Delivery:** Please note that we will need to deliver all the products required for your installation on the first or second day of installation so please ensure that there is suitable secure storage available, alternatively we can deliver daily as all our installers start at the showroom at 8am. This will not affect the 2nd payment due. (Please note item 12 below).
- 4. Return of products:** All products required for your installation are included in this quotation are ordered into stock specifically for your installation. Please ensure that you are happy with the choice of all the products as any items that are returned, apart from faulty items, will have a 25% re-stocking charge applied. This returns charge is imposed by our suppliers. If you have any doubt as to the suitability of any item, please consult us before installation commencement as changes cannot be made after commencement.
- 5. Timber Products:** If your installation includes items manufactured from timber e.g., furniture, toilet seats, bath panels, hardwood flooring etc., it is essential that a correct maintenance regime is followed, after installation is completed. Timber products can get wet in bathroom & kitchen conditions, but it is most important that all moisture is removed from the product after use as water will penetrate any surface coating eventually and cause damage to the product. Consequently, any guarantee relating to timber products will not apply to any damage whatsoever caused by the ingress of water. (Any leaks in furniture must be reported immediately and steps taken by you to prevent water ingress).
- 6. Completion and final payment:** Please note that a condition of acceptance of this quotation is that our invoice, which will be raised on satisfactory completion of the installation, will be paid in full upon receipt. The invoice will include any additional supply items and installation work not included in this quotation. (All goods will remain the property of Janus Interiors until paid for in full).
- 7. Guarantee:** In addition to the guarantee of each individual product installed the replacement of any faulty products or faults in installation is guaranteed for a period of one year from the completion date subject to conditions of payment in (6) above. Your installation guarantee period will commence on the invoice date and is valid when the invoice is paid in full. After this period, we do not offer an emergency or out of hours service. You will need to make alternative arrangement if you encounter any problems.
- 8. Porcelain, Mosaic & Natural Stone wall tiles:** Some wall tiles now available are Porcelain rather than the more usual Ceramic material. Porcelain tiles are extremely hard and require special adhesive and are generally much more difficult to install consequently when Porcelain and Mosaic tiles are chosen the installation charges will be adjusted accordingly this also applies to natural stone products. (Please see separate sheet).
- 9. Installation Date:** Please note every effort will be made to ensure your installation starts on the date stated on your contract. However occasionally installations can over run, and it is company policy that we will never commence a new installation before the previous one is completed, this courtesy will also apply to your installation. The time scale of installation given is only an approximate guide, due to many factors some beyond our control the time taken to complete the installation may vary.
- 10. Confirmation of products:** It is our aim to ensure all products ordered and required for the installation are available on the commencement date, it is therefore essential that all products are finalised within 7 days of the commencement date, unless otherwise agreed. Certain products that are made to order require a longer lead time, we will advise you of this, once products are ordered, if cancelled will be subject to a re-stocking fee (see section 4 above), any special ordered products cannot be cancelled once the order has been accepted by the manufacturer.
- 11. The Company cannot accept liability for damage occurring to concealed electric cables, conduits or pipe work which is neither visible nor clearly marked.**
- 12. It is the Customers responsibility to ensure that a supply point for each of the required service of gas, water and electricity is available within the room of the installation and that the supply point conforms to the necessary standards and regulations.**
- 13. The Customers shall accept responsibility for all materials left on site and part completed installations and shall be liable to the Company for any theft or accident, malicious or negligent damage thereto and the Customer shall ensure the provision of adequate insurance to cover any loss or damage caused thereby.**
- 14. The Company cannot accept liability for making good defects in masonry, plaster, wall covering, floor covering, woodwork and ceilings revealed or created by the removal of existing units, partitions, wallboards, tiles, and other decoration. For example, popped nail heads on adjacent rooms including walls and ceilings.**
- 15. Waste removal, all installations will have a skip provided as we are not registered waste carriers unfortunately fridges and freezers cannot be placed in skips it is the customers responsibility to arrange disposal.**